

<u>PEOPLE</u>	<u>SERVICE</u>	<u>QUALITY</u>	<u>COST/FINANCE</u>	<u>GROWTH</u>
Improve employee engagement scores	Improve patient satisfaction scores	Retrofit patient care areas to improve safety	Reduce bad debt	Expand patient care space and number of patient rooms
Recruit and retain the best, most qualified talent to our facility	Ensure discharge planning is completed in its entirety	Eliminate the need for the use of seclusion, restraint and protective holds	Ensure patient out of pocket expenses are communicated in a timely manner	Increase partial hospitalization and intensive outpatient visits
Enhance staff development and training	Recruit an additional adolescent psychiatrist	Prevention of Hospital Acquired Infections	Ensure appropriate patient length of stay	Develop services for Sussex County
FTE Management ensuring open positions are filled in a timely manner	Improve communication both within the organization and in the community	Prevention of Patient Falls	Meet budgeted expectations	Focus on military referrals, assisting returning soldiers and their families by meeting their mental health needs
Recognize employees for a job well done		Enhance patient program schedules		Increase referral base through community providers education regarding facility services